HTK offers its customers quality services in the field of technical equipment of buildings with a focus on air conditioning and air conditioning.

Aware of our responsibility to ensure quality, non-damage to the environment and a safe working environment, we have implemented, maintain and continuously improve an integrated management system according to ČSN EN ISO 9001:2016, ČSN EN ISO 14001:2016 and ČSN ISO 45001:2018.

## **ENSURING QUALITY DELIVERIES**

By quality, we mean meeting the requirements, expectations and wishes of our customers.

- We strive to make contracts profitable and interesting for everyone involved:
  - Customers (meeting expectations)
  - Suppliers (delivery performance)
  - Employees (sustainable perspective)
  - Company (creating profit for further development)
- Our goal is:
  - o to continuously improve the quality of service provided to our customers
  - $\circ$   $\;$  to convince the customer with our quality to place further orders
  - o to have a permanent team of employees
  - to create and maintain a circle of reliable suppliers
  - to continuously improve our quality system

## **ENVIRONMENT**

In order to minimize and prevent the environmental impact of our activities:

- We ensure compliance with relevant applicable laws and other legislative requirements
- We are committed to continuous improvement and pollution prevention
- Communicating our policy to business partners and the public
- We are committed to improving environmental performance

## **OCCUPATIONAL HEALTH AND SAFETY**

We are committed to:

- compliance with relevant legislation and other requirements
- continuously improving the working environment (safe working) and preventing risks
- communicating the policy to business partners and the public

## The Integrated Management Policy is a commitment of all employees of our company.